CIVICA

Getting to know Authority 7

Our latest release of Civica Authority is based on customer feedback and significant investment - with the goal to create a modern solution that is **purpose built for the requirements of local authorities.**

The most powerful release of Civica Authority

▶ **community portal**

▶ **mobile apps**

▶ **modern user interface**

▶ **enhanced reporting**

▶ **facilities booking**

▶ **online timesheets**

"we want to do the best we can to meet our customers' needs and deliver a prompt and effective service"

Nicki Brady - Group Manager Business Services - Horowhenua District Council

Reporting
HTML5 redevelopment of BIS (business intelligence) and a new ad-hoc reporting tool

Dashboards
Individual dashboards for each module for enhanced user experience

Employee Kiosk
A dashboard for employees to access their information including leave and payslips

Menus
New menu structure created with a focus on usability

Feedback
Gather and act upon the feedback of your constituents

Integration
API layer development for third-party integration

CRM Search
Enhancements to CRM search functionality

Setting a foundation for the **digital transformation** of processes and services

Increased efficiency

Enhanced user experience

Security & compliance

81%
of surveyed respondents prefer a system that can **integrate business applications** from third-party providers*

Six reasons to consider
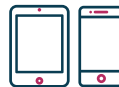# Authority 7

1. Usability

Authority 7 features a full redesign of the User Interface including new dashboards and a redesigned menu structure.

2. Community engagement

Revolutionise the way you interact with your constituents with our new self-service portal.

3. Mobility

Utilise the 'Authority Connect' suite of mobile apps to interact with Authority in the field. Action tasks, complete inspections, manage infringements and more.

4. Reporting & analytics

Full business intelligence (BIS) redevelopment and ad-hoc reporting - turn your data into insight.

5. Flexible hosting

We can make recommendations based on your unique requirements, or give you the choice of how you'd like to host your applications and data.

6. Data security & compliance

We're experts in local government data and systems. Have peace of mind knowing that Civica has the appropriate security and compliance measures in place to keep your data safe.

Civica and the **digital transformation** of local authorities

The landscape for local government is constantly changing, local authorities are expected to **'do more with less'** for their communities and citizens, while managing ever changing legislative demands, and maintaining modern and relevant practices.

Our aim is to help local authorities transform their services, **achieving better outcomes through connected and efficient ways of working**, enabled through the use of digital technology and automation.

"Keeping in touch with the Rockingham community, receiving relevant information and engaging with the many different projects we are doing, is now easier than ever"

Barry Sammels, Mayor of the City of Rockingham WA

* Visit **civica.com** to read our report in collaboration with UTS **Changing Landscapes: Digital Transformation - What are councils looking for in the digital age?**