CIVICA

Windows Server 2008 and 2008 R2 your End of Support guide

Support for Windows Server 2008 and 2008 R2 ends soon, meaning the **end of vital security updates.**

Why is it important?

In a world where protecting customer and company data is key, out-of-date or unsupported software puts your infrastructure, applications and business at risk. When Windows Server 2008 and 2008 R2 reach End Of Support (EOS), you will no longer receive the security updates required to ensure the software is protected from security issues such as ransomware attacks.

You need to take action to ensure your systems aren't vulnerable to attack and that you have access to the most advanced security, performance and innovation.

Billions of customer records stolen through hacking*

Increased pressure to comply with regulations

Security breaches are costly to your business

14 Jan 2020 — **End of Support for Windows Server 2008 and 2008 R2**

Who's impacted?

Any organisation with software running on Windows Server 2008 or 2008 R2.

For more information:
Read our case study on Watford and Three Rivers Councils safeguarding service delivery with a reliable and robust system support service from Civica.

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*Source: Risk Based Security Report, 2017

How can Civica support you?

We can help you migrate systems running on a variety of platforms to either Windows or Red Hat Linux. e.g. Capita One Revenues & Benefits – including associated modules. We also offer bespoke migration services on other widely used software applications. e.g. Paris ProPrint.

Client Operating System	End of support period (software provider)	End of support period (OS provider)
Citrix XenApp 6.5 on Windows Server 2008 R2	Release 80.0	January 2020
Microsoft Windows 7 SP1 – 32-bit & 64-bit	Expected end of 2019	January 2020
Server Operating System	End of support period (software provider)	End of support period (OS provider)
AIX 7.1 TL4	Not provided	December 2019 †
Solaris 11	Not provided	January 2034 †
Windows Server 2008 R2	Not provided	January 2020

† Less than 8% of councils currently operate Capita Revenues & Benefits on the Solaris or AIX platform.

Middleware & applications		
Systems	Current	Target
ABC, Connect (AD Portal), Experian (Eiger), ProPrint Document Viewer	Windows 2008 R2	Windows 2012 R2
Connect (AD Portal), Experian (Eiger), ProPrint Document Viewer	Solaris 11	Windows 2012 R2
Database server migrations		
Systems	Current	Target
Ingres, OpenROAD, databases & associated interfaces	Windows 2008 R2, Oracle Solaris 11, AIX 7.1 or Red Hat 6.x	Windows 2012 R2
Ingres, OpenROAD, databases & associated interfaces	Windows 2008 R2 / 2012 R2, Oracle Solaris 11 or AIX 7.1	Red Hat 6.10
Paris ProPrint migration & upgrade service		
Systems	Current	Target
Paris ProPrint software – Designer, Spooler, EDO, Templates ‡	Windows 2008 R2	Windows 2012 R2
Paris ProPrint software upgrades	Version 3.xx or 4.xx	5.xx

‡ Civica offers bespoke services on creating new or amending existing templates.