

CIVICA

Civica Prescribing

Ensuring safety and efficiency for prescribing administration



Unifying your **Health & Care**

Improving the delivery of care through a fully digitalised NHS is the key objective of the Wachter Review, and the underpinning principle of sustainability and transformation plans (STPs).

Technology and automation are seen as key enablers to increase safety, drive efficiencies and meet this challenge.

With Civica Prescribing, you have a comprehensive electronic Prescribing and Medicines Administration (ePMA) solution that will transform the medicines use process and improve outcomes across your organisation.

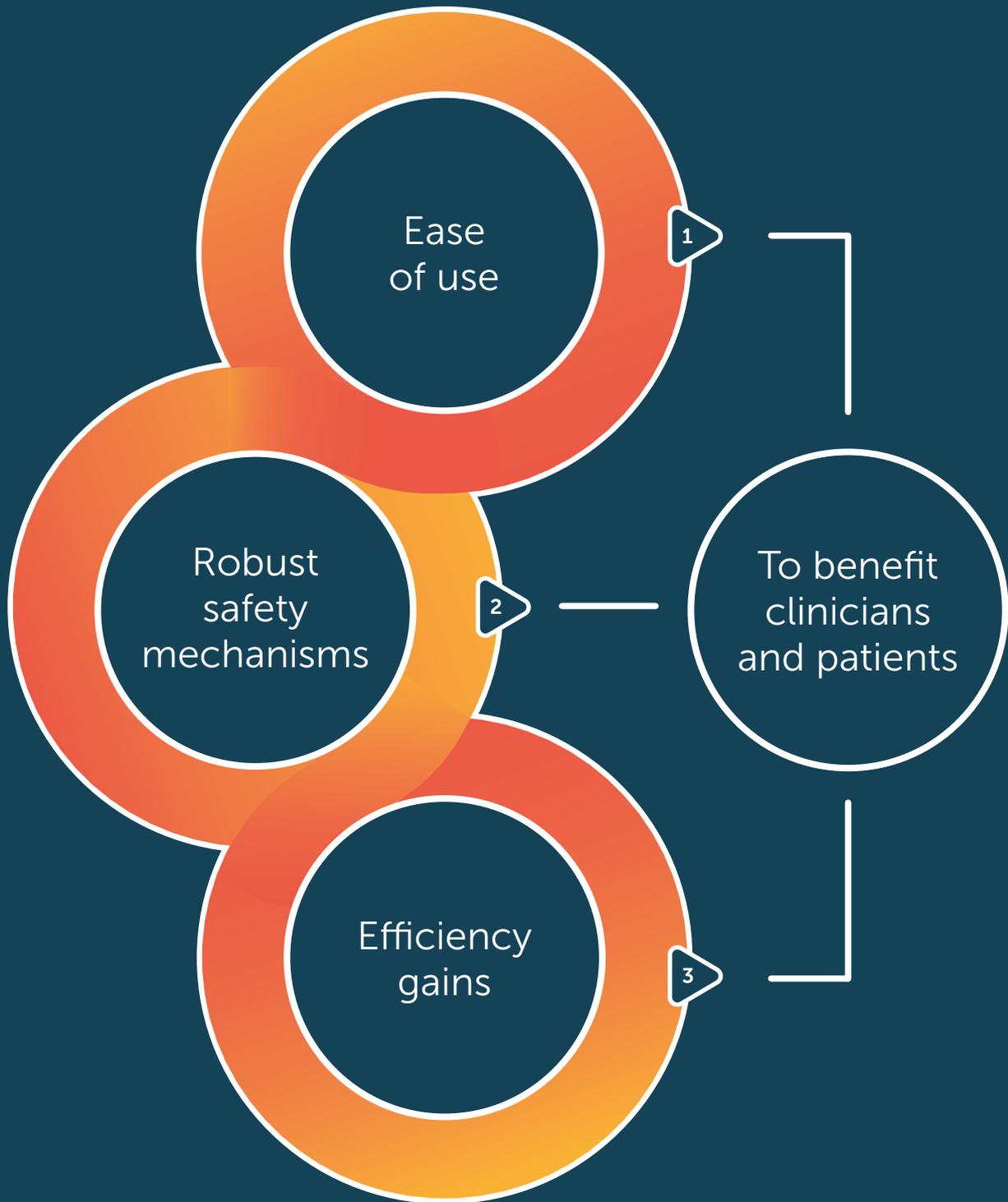
The solution is easy to use and incorporates robust safety mechanisms to prevent medication errors. It helps improve patient care and clinical safety, increase efficiency, and deliver better outcomes in mental health, acute and community care settings.



Civica Prescribing received the highest score across all electronic prescribing requirements on the NHS Shared Business Services (HCIS) Framework.

Civica Prescribing

For integrated medicines management and optimisation.



1 Ease of use

Designed with user experience top of mind, Civica Prescribing can be used on any device, with any browser. The solution:

- ▶ Offers an intuitive workflow and a real-time analytics dashboard providing information across wards, sites and specialities
- ▶ Incorporates clear safety signals in line with NHS guidelines
- ▶ Enables improved treatment at point of care and effective care pathways.

Civica Prescribing is easy to use, so people quickly become proficient. Tasks are presented logically; users are guided through the appropriate workflow, and have access to the right information at the right time to make assured decisions.

2 Robust safety mechanisms

To help you safeguard patient wellbeing by getting the right medication to the right person, every time, Civica Prescribing:

- ▶ Links medicines management to clinical governance, to reduce risk and avoid medication errors
- ▶ Provides front-line staff with a clear workflow to safely prescribe and administer medicines
- ▶ Has safety protocols built in to help healthcare professionals follow recommended care standards.

Civica Prescribing complies with NICE guidelines, Best Practice and Clinical Safety Standards (ISO0129); and is CE1 registered under the Medical Device Directive.

3 Efficiency gains in prescribing and administration

Civica Prescribing helps everyone involved in prescribing and administration work more efficiently by:

- ▶ Improving communication and best-practice across departments, specialities and care settings
- ▶ Enabling healthcare providers to share medication-related information and patient records between clinical systems and portals
- ▶ Providing specialised capabilities for mental health, acute and community care that support front-line staff working in specific care settings.

We developed Civica Prescribing with a clinical user group of 30+ pharmacists, nurses and doctors. They evaluated its capabilities as being safe and standing up to clinical expectations.



Delivering better outcomes

Use Civica Prescribing to ensure your front-line staff deliver better outcomes by giving them all the information they need at their fingertips.

The solution will help you:

- ▶ Drive more effective use of medication to support patients' treatment and recovery using adaptable functions in different care settings
- ▶ Ensure patients benefit from smarter preventative treatment through the provision of accessible and relevant information
- ▶ Deliver the precise information users need to make assured decisions and take positive actions through a coherent and guided workflow.

Civica Prescribing works across mental health, acute and community settings.

Designed to meet your evolving clinical needs, it lets you provide the features that are right for your environment today, and adapt it in the future as your requirements change.

Civica Prescribing: analytics dashboard

Our analytics dashboard delivers value across different levels of your organisation:



Pharmacy teams

can monitor prescribing and administration practice across wards, departments and multiple sites.



Nurses and clinical staff

can observe patient administrations by ward and specialities.



Trusts

can make informed decisions on patient care and operational performance on a daily basis.



Benefits of Civica Prescribing

The solution delivers benefits throughout your organisation, including:

- ▶ **More effective sharing of patients' medical histories**
Accessible by authorised staff 24/7, improving patient care and optimising use of clinical time.
- ▶ **Improved adherence to the medicines formulary**
Includes increased compliance with antimicrobial stewardship.
- ▶ **No more reliance on paper-based processes**
Eliminates inaccuracies when tracking inventory of prescribed and administered medications; and removes consumable costs associated with printing paper charts and using transcription sheets.
- ▶ **More efficient ward medication logistics**
Improved communication between staff and departments, supporting effective discharge and electronic ordering of leave/discharge medication.
- ▶ **Increased productivity for pharmacy staff**
Reduces staff movement between wards and enables effective pharmacy verification.
- ▶ **Compliance with national and local objectives**
Automates data collection, removes manual processes and duplication, and ensures accuracy for compliance with minimum data sets and adherence to policies and standards.

A flexible solution that's fit for the future

- ▶ Deployed on premise or as a managed service in our secure cloud
- ▶ Open standards for easy integration with existing clinical systems and portals
- ▶ Scope for local customisation to meet changing NHS demands
- ▶ Compliance with NHS Digital Common User Interface guidelines
- ▶ Responsive design, compatible with mobile devices and all browsers
- ▶ Five-year technology and development roadmap.

Top 5 features to improve workflow for intuitive prescribing

Analytics dashboard

Enables you to monitor and improve prescribing and medicines administration across your organisation.

Medicines administration

Supported by a seven-day view chart for inpatients and a community chart for use in clinics and community settings.

Clinical decision support

Displays alerts for interactions, therapeutic duplication, allergies, dose range checks, contra-indications and precautions (using the Multilex Drug Data File (UK) from First Databank).

Pharmacy verification

With icons that clearly highlight the verification status of medications and recording of pharmacy notes.

Formulary management

Including setup of regimens and specific medication controls to inform, limit and guide prescribing in line with local requirements.

Civica Prescribing delivers

- ▶ Analytics dashboard
- ▶ Clinical decision support
- ▶ Clinical notes and reviews
- ▶ Community prescribing
- ▶ Formulary management
- ▶ Inpatient prescribing
- ▶ Leave and discharge
- ▶ Medicine controls and reviews
- ▶ Medicines administration
- ▶ Medicines reconciliation
- ▶ Outpatient prescribing
- ▶ Pharmacy verification
- ▶ Sensitivities and allergies.



“We foresee multiple benefits as a result of introducing Civica Prescribing. Civica offered us not only a seamless integration with existing systems, but also a true partnership approach specific for our needs.”

Ismail Hafeji,
Executive Director of Finance,
Greater Manchester Mental Health NHS Foundation Trust

Transforming care with Civica

Civica delivers critical software solutions to over 400 customers across the NHS and private care sector - from electronic prescribing and patient records, to enhanced workforce efficiency.

We unify health & care, bringing clinical, financial and operational settings together to help you innovate, optimise performance and deliver service excellence.

Civica by numbers

200

NHS trusts using Civica systems

150 Million

documents and images scanned annually

£60 Billion

of NHS funds processed annually

30+ Year

track record

Cloud delivery to

20,000+ Clinicians

Delivering business-critical solutions to support you



To find out more and book a demonstration please call: **+44 (0)161 941 5833** or email: **healthandcare@civica.co.uk**

Deliver your ePrescribing transformation with Civica Prescribing

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