CIVICA



TranSend Scheduling

Simplify compliance with automated service scheduling

Ensuring vehicles, trailers and equipment are serviced, inspected on time and to legal standards is a priority for all transport operators.

The risks associated with inefficient service scheduling are too big to ignore. From O'licence, insurance and warranty invalidation to safety risks, fines and prosecution.

We know it's a significant administrative burden to keep on top of scheduling planning, plus ensuring service events are well timed and communicated effectively.

It's easy with automation

Our cloud software uses algorithms and AI to automate the scheduling of routine servicing for you.

It allows the system to generate live scheduled events, that are both accurate and on time, requiring minimal user administration.

Key features

- System generated service schedules by time/distance/hours of operational use
- Integrate with TranSend Alerts to send email or SMS notifications to ensure assets arrive at the workshop on time for scheduled work
- Integrate with TranSend Maintenance Jobs to automate service events with the creation of template job tasks including their associated parts
- Configure service patterns to meet manufacturer recommendations or tailor them to meet a bespoke needs
- Automatically synchronise sub asset scheduling with parent asset
- Service events can be used to meet compliance with the relevant DVSA earned recognition KPIs
- View service schedule for the year, month, week or day with our virtual wall planner
- Apply restrictions to prevent asset unavailability. For example: ensuring a minimum number of a particular asset types are available at any given time
- Identify compliance issues via user configurable dashboards.

Why choose TranSend Scheduling?

- Reduce safety risks with regular service checks
- Automated service schedules assists with vehicle maintenance compliance for all asset types
- Reduce vehicle downtime with proactive servicing
- Promote preventative maintenance to save costs
- Increase MOT pass rates with scheduled pre-checks
- Help to meet DVSA Earned Recognition compliance standards (specific to HGV's)
- Virtual view of service schedule plan at your fingertips and easily accessible service history
- Identify risk of workshop overloading.



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