CIVICA

TranSend Maintenance Portal

Simplify third party maintenance jobs to boost efficiency



Managing vehicle and asset repair jobs that are completed by third party suppliers can be expensive and time consuming.

The need to gather costs, file quotes, authorise jobs and invoice on time is labour and paper intensive. Failure to manage this effectively can result in unnecessary administration overheads, increased maintenance costs and avoidable vehicle downtime. Reducing your core business capacity and income.

Increase productivity with self-service

Using our cloud software, third party suppliers can self-serve to:

- Track job progress
- Provide costs and quotes
- Request job authorisation
- Notify you when vehicles are ready.

Removing paper processes can speed up job progress and reduce administration. Getting your vehicles back on the road faster, and increasing profitability.

Key features

- Manage the full maintenance cycle: create a job, assign a supplier, obtain and authorise quotes, manage job progress
- Secure portal provides 24/7 service
- Visual dashboard displays outstanding actions and volumes. i.e. jobs waiting a review, jobs in progress, outstanding documents and jobs to invoice??
- Minimise delays by setting outstanding action alerts
- Detailed listing of job type, reasons, labour, parts costs and invoice history
- Quick view of jobs approved or declined via the work authorisation dashboard
- Allows users to upload supporting documents
- Creates electronic invoices upon job completion.

Why choose TranSend Maintenance Portal?

- Save costs by identifying repeat failures
- Proactive supplier management to improve operational efficiency
- Remove paper processes to save time and cost
- Monitor compliance in real time, reducing risk of contraventions and fines
- Reduce delays with instant job update to speed up maintenance and minimise vehicle downtime
- Fast access to accurate data helps you make decisions, quickly
- Lower capital spend on spare vehicles and increase core business revenue.





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