CIVICA

Cx Housing Mobile App

Boost service delivery working online or offline

Agile working at its best. Empower teams to work from any location, even with no signal, to deliver responsive services to residents

Cx Housing Mobile allows you to empower your officers to deliver first class services to residents.

Our mobile app is designed to be used on any IOS or Android device, from any location. Being able to use online and offline, it's a trusted companion for users working in the community, supporting residents with their enquiries.

No disruption with offline working

Users will have peace of mind that work will not be lost, even in areas with limited or no mobile signal. It allows users to:

- Look up contact and asset records on the go
- Check rent account balances and actions
- Log new repairs
- Update/complete tasks and actions
- Create new cases e.g. CRM, ASB, Estate Management

- Send ad hoc communications
- Complete forms i.e. financial or medical assessments
- Add attachments including photographs.

Endless capability

The mobile app is an integral part of the Cx Framework. It's configurable within the Cx Housing platform so you can tailor the app to align with your organisational business processes.

It benefits from carefully designed forms for quick data entry and an easy to use interface, tailored for mobile use.

Ultimately, users can access residents' information, regardless of location or signal. Helping your organisation to boost productivity and customer satisfaction.

Why choose Cx Housing Mobile App?

- Encourages agile and flexible working

- No disruption to services. Continue working with no mobile signal

- Increase productivity by completing tasks on the go

- Minimise administration. Create new or update tasks while out in the community. Instantly updating Cx

- Boost resident communications by sending instant updates on actions and progress.

400
Housing organisations supported